



MAYOR AND CITY COUNCIL OF LAUREL OFFICE OF EMERGENCY MANAGEMENT



8103 Sandy Spring Road • Laurel, Maryland 20707 • 240-294-1314

<http://www.cityoflaurel.org> • email – LaurelOEM@laurel.md.us • Fax (301) 490-5068

LAUREL EMERGENCY OPERATIONS CENTER: COVID-19 Operations

Senior Resources

City of Laurel Senior Service Information Hot Line

240-517-7974, 8am to 8pm

horas de traducción al español de 9 a.m. a 5 p.m.

Utility Information

WSSC and COVID-19

Water is essential in protecting public health. WSSC Water is suspending all water shutoffs, including planned scheduled shutdowns associated with water main replacement projects, during this COVID-19 virus outbreak. Learn more about our response by calling 1-800-828-6439 or visiting:

<https://www.wsscwater.com/COVID-19virus>

How will COVID-19 impact other BGE services?

At this time, BGE will continue to respond to requests to start or stop service which, in many cases, can be done remotely, without accessing customer homes and businesses. In cases where accessing a building is necessary, our field employees are being advised to take appropriate action, such as wearing masks and/or gloves to perform their jobs safely.

Customers may continue to conduct regular business with BGE 24/7 using BGE.com or the Mobile App. <https://www.bge.com/>

Verizon hardships due to COVID-19

When a Verizon customer is experiencing hardships because of COVID-19, Verizon will waive late fees for 60 days from March 16, 2020 to May 16, 2020, and will not terminate service to a customer who's been impacted by the events involving the COVID-19 virus. If our customers are experiencing a hardship, they should call our customer service team to discuss their situation and available options. Yes, the Verizon Wireless National Accessibility Customer Service is a dedicated team with trained staff to support our customers with disabilities. They can be reached at (888) 262-1999, Mon - Fri, 8:30 AM - 5:30 PM ET.

Xfinity/ Comcast

<http://www.xfinity.com/accessibilitysupport>

800-266-2278 or [xfinity.com accessability.com](http://www.xfinity.com/accessibility.com)

855-270-0379

Senior Nutrition Program– 301-265-8475

To be eligible for the Senior Nutrition Program, an individual must:

- Be a Prince George's County resident
- Be at least 60 years of age, or have a spouse that is 60 year of age and attends Senior Nutrition Program

The Senior Nutrition Program has two components: The Home-Delivered and Congregate Meal programs. Each meal served meets at least one-third of the Recommended Dietary Allowances for older adults and follows the Dietary Guidelines for Americans. The Home-Delivered Meal program provides meals to homebound older adults within the community, with the intent of assisting the resident with remaining in their own home. A hot meal is delivered to the older adult's door five days a week.

Meals on Wheels Central Maryland 410-558-0827

Home-Delivered Meals

Up to two meals per day, a hot lunch and a cold supper, are delivered by a caring volunteer between 10:30 a.m. and 1:00 p.m., Monday through Friday.

Our services are available on an ongoing or temporary basis, regardless of age or economic status. Special diets, including no pork, no fish and texture-modified options, are also available.

Grocery Assistance Program: GAP

Meals on Wheels of Central Maryland offers volunteer-supported grocery shopping and delivery for clients who cannot shop for themselves. This service is available to clients who receive home-delivered meals, and to others who are aging in place and need grocery shopping assistance.

COVID~19virus Scams: Watch Out For These Efforts to Exploit the Pandemic

- ~ There are no free COVID~19 testing and do not offer personal information over the phone.
- ~ Do not entertain strangers in your home.
- ~ EPA says your tap water is safe to drink.
- ~ There are no free testing door to door
- ~ The Silver Solution does not exist
- ~ Additionally, users should be mindful of phishing emails that disguise themselves as coming from the Center for Disease Control and Prevention and the World Health Organization, with the latter noting that WHO emails are addressed ".int" and that "WHO does not send email from addresses ending in '@who[.]com' , '@who[.]org' or '@who-safety[.]org'."

Grocery / Food / Pharmacy Delivery Services

ALDI Grocery Delivery www.aldi.us Giant Foods www.peapod.com

Food Lion <https://www.foodlion.com/stores/md/laurel/1662/>

DoorDash® www.doordash.com Grubhub www.grubhub.com

Be sure to have a 90-day supply of meds on hand.

CVS <https://www.cvs.com/content/delivery>

Pharmacy is waiving charges for home delivery of prescription medications, learn more today.

Walgreens <https://www.walgreens.com/topic/pharmacy/prescription-delivery.jsp>