



Section 1/100 ♦ Standards of Conduct		
1 / 104	Courtesy	8/15/94
Accreditation Standards	12.2.2, 26.1.1, 32.1.2	

**1 / 104.05 COURTESY TO THE PUBLIC**

An employee shall be courteous to the public. He / she shall be tactful in the performance of his / her duties, shall control his / her temper and exercise utmost patience and discretion, and shall not engage in argumentative discussions even in the face of extreme provocation. In the performance of duties, he / she shall not use coarse, violent, profane, or insolent language or gestures, and shall not express any prejudice concerning race, religion, politics, national origin, lifestyle or similar characteristics.

**1 / 104.10 COURTESY TOWARDS EMPLOYEES**

Police employees will at all times show respect for their fellow employees and will conform to the rules of military courtesy and military discipline as prescribed by the Chief of Police.